RAJESH SURI

PROFESSIONAL SUMMARY

Technical Solutions Engineer and Product Lead with 6+ years of experience turning enterprise requirements into deployable, production-grade solutions. Lead integration architecture, API specifications, data workflows, technical demos, and first-response production triage across client-facing platforms. Hands-on experience partnering with machine learning teams to integrate LLM-based data extraction, define validation standards, and build secure AI-assisted workflow prototypes.

WORK EXPERIENCE

LIKEZERO London, United Kingdom

Product Solutions Lead Feb 2025 - present

- **Technical Solution Design**: Lead functional and integration architecture for enterprise platform capabilities; translate client workflows into specifications, data transformation schemas, and implementation blueprints.
- **Machine Learning Integration:** Partner with the ML team to integrate automated LLM-based data extraction models into the core product, define the data standards and validation logic required to ensure model outputs align with core product architecture.
- **AI Prototyping & Automation**: Architected and built multiple custom rapid-prototype applications using AI-assisted development (GitHub Copilot/Codex) to automate routine business workflows; integrated a local LLM environment to enable secure, privacy-compliant data processing for internal users.
- **Data Visualisation:** Product Owner for AWS QuickSight; architect and deploy dashboards for client-facing analytics and reporting.
- **Pre-Sales & Stakeholder Management:** Lead technical responses for enterprise RFPs and facilitate product demos across the project lifecycle, translating complex platform capabilities for senior stakeholders, technical teams, and day-to-day users.
- **Technical Triage & Support:** Act as the "first-response" lead for front-end and back-end system issues; identify the root cause using Chrome Developer Tools, server logs (AWS CloudWatch), and PostgreSQL database queries before escalating to Engineering.
- **Quality Assurance:** Maintain a local development environment for rapid prototyping and rigorous pre-release testing, ensuring high-fidelity validation of new features in a sandboxed environment.

Technical Business Analyst Oct 2023 - Feb 2025

- **API Architecture:** Led the complete overhaul of the Inbound API suite to drive automation; authored the OpenAPI (Swagger) specifications from scratch, establishing formal API integration standards and documentation for engineering teams.
- **Data Transformation:** Owned the outbound data architecture; designed bespoke XSLT transformations and created a new XSD schema to standardise output formats.
- **Technical Leadership:** Served as the sole technical point of contact for multiple major investment banks, delivering bespoke integrations to align client requirements with product capabilities.
- **Data Analysis:** Utilised advanced SQL to perform deep-dive data analysis, troubleshooting production issues and generating ad-hoc reports for external clients.

ACTURIS London, United Kingdom

Technical Business Analyst, Commercial Lines Products Team Aug 2019 - Jul 2022

- **Project Management:** Contributed to the design and build of a £1m+ expansion project, enabling the firm to enter new international markets.
- **Client Management:** Managed the end-to-end relationship with Zurich Insurance; coordinated emergency changes and roadmap planning for multiple insurers.
- **Leadership:** Mentored junior analysts through 6-month probationary periods and led resource allocation for the unit.
- **Process Optimisation:** Resolved a backlog of 300+ broken insurance policies, reducing the outstanding case count to under 20 through technical troubleshooting.
- **Analysis:** Compiled monthly performance metrics via Excel, presenting actionable insights to key stakeholders to drive system improvements.

UNIVERSITY COLLEGE LONDON HOSPITAL London, United Kingdom

Pathway Assistant, Endoscopy Department Jul 2017 - Jul 2019

- Handled patient bookings in the Endoscopy department. Oversaw the implementation of a new patient record system.

EDUCATION

UNIVERSITY COLLEGE LONDON London, United Kingdom
Master of Science in Management, Corporate Pathway (Distinction) Sep 2022 - Sep 2023

- Key modules: Financial Frameworks, Business Strategy, Organisational Behaviour.
- HEC Paris Summer School: Intensive program in Investment Banking and International Finance.

UNIVERSITY COLLEGE LONDON London, United Kingdom
Bachelor of Science in Chemistry (First-Class Honours) Sep 2016 - Sep 2019

- Optional modules include Mathematics for Science 1 and 2, Introduction to Programming, Principles of Drug Design

SKILLS

- **IT Skills:** SQL (Advanced), AWS (QuickSight, Console, CLI, CloudWatch), Chrome DevTools, Jira, Confluence, Lucid, XML/XSLT, Python (automation).
- **Languages:** Russian (Strong), French (Strong), German (Conversational), Hindi (Conversational).
- **Certifications:** Yale University Financial Markets (100% Score), CII Foundation in Insurance Test.
- **Awards:** *Insurance Times Business Partner of the Year* (Gold, 2020); *UCL Provost's Teaching Award* (2017).

INTERESTS

- **Personal Investing:** Manage a diverse portfolio within a stocks and shares ISA, focusing on long-term growth and market analysis.
- **Photography:** Keen amateur photographer focusing on street photography and nature.
- **Sport:** Cricket (School First XI), football, and competitive online chess.
- **Travel:** Extensive travel across Europe and Asia, focusing on cultural history and language immersion.